

FINANCIAL POLICY

Thank you for choosing Black Dog Veterinary Services. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. Prompt payment for services and products is expected at the time of service. Whenever possible, we will provide an estimate of the anticipated charges for your pet's care, however, please be aware that our estimate is just that – an estimate. Diagnostic tests or a change in your pet's condition may necessitate changes/additions to your pet's treatment plan, consequently increasing the cost of care. If your pet is hospitalized and costs will appear to significantly exceed our estimate, we will make every attempt to contact you to discuss treatment options.

Payment Options:

Making the cost of optimal care as easy and manageable for you as possible is a part of our mission. Since **Black Dog Veterinary Services requires payment in full at the end of your pet's visit and /or at the time of discharge**, we offer several payment options. You can choose from:

- Cash, check, Visa®, Mastercard®, Discover® or American Express®
- Convenient Monthly Payment Plans¹ from CareCredit®. CareCredit® allows you to begin treatment today and pay over time, is available for any treatment amount, and can be used repeatedly, for your entire family, without having to reapply¹.

Deposit & Billing:

For some treatments or hospitalized care, a deposit may be required. Generally, treatment plans estimated at \$500 or more will require a **50% deposit** in order to begin your pet's treatment, with the **balance due upon completion** of services.

Additional Policy Information:

Black Dog Veterinary Services charged \$25 for returned checks. The check must be replaced with cash or credit card payment within 3 days of notice, along with the \$25 fee. For clients with pet insurance, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier. If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your pet.

We reserve the option to offer an in-house 90 day payment plan on a case-by-case basis when all other financing options have been exhausted. We will charge a \$10.00 set-up fee and monthly finance charges will accrue as the greater of a \$2.50 minimum billing charge or 2% monthly interest on all outstanding account balances older than 30 days. Balances not paid as agreed will cause the account to be relinquished to a collection agency or pursued in Small Claims Court.

By signing below, you acknowledge that you have read and agree to the foregoing terms of payment:

Client/Owner Signature

Date

Client/Owner Name (Please Print)

Pet Name

¹Subject to Credit Approval